## Designing an Appropriate Institutional System

#### Group II: Resistance to Change

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## A. Water users

## **B.** Officials

## **C. Environmental groups**

#### A. WATER USERS

| Users                  | Attitudes (Resistance)   |
|------------------------|--|
| Domestic Water         | Expect highest priority  |
| Supply (Pipe<br>borne) | Storage for droughts   |
|                        | Good quality   |
|                        | Free or low prices   |
| Irrigation/            | Reliable supply, Storage for droughts                            |
| agriculture            | Acceptable quality   |
|                        | Dependency on government agency for O&M                          |
|                        | Unwillingness to contribute in system development and management |
|                        | No service fee   |
| Industrial             | Uninterrupted supply of water                                    |
|                        | Acceptable quality   |
|                        | Over demand  |

## A. WATER USERS contd...

| Users                            | Attitudes   |
|----------------------------------|---|
| Fishery/Aquatic<br>Bio-diversity | Demand for quality water in the river system<br>Maintenance of suitable habitat<br>Against the construction of storage reservoirs |
| Hydro-power                      | Being able to divert the maximum flow   |
| General public                   | Maintenance of ground water level and quality<br>Maintenance of river water regime  |

#### A. WATER USERS contd...

| users                                    | Action/Programme  |
|--|---|
| Domestic<br>Water Supply<br>(Pipe borne) | Mobilization of community for cost sharing<br>Motivation towards water conservation   |
| Irrigation/<br>agriculture               | Introduce proper varieties crops depending on the availability of water and environmental conditions<br>Motivation towards water conservation |
| Industrial                               | Enforcement of water quality standards<br>Rationalisation of supply<br>Motivation towards water conservation                                  |

### A. WATER USERS contd...

| users          | Action/Programme  |
|----------------|---|
| Fishery/       | Not to introduce exotic species of fishes                         |
| Aquatic Bio-   | Regular monitoring of indicator species                           |
| diversity      | Maintaining aquatic habitat                                       |
| Hydro-power    | Awareness programmes for low electricity                          |
| (People using  | consumption   |
| electricity)   | Efficient use of appliences                                       |
| General public | Awareness program to be launched for maintaining the river regime |

## **B. OFFICIALS**

| Attitudes   | PC           | NG<br>Dept.       | NG<br>Local<br>units | Other<br>Ministries | Hydro.<br>section | M/O<br>planning   |
|---|--------------|-------------------|----------------------|---------------------|-------------------|-------------------|
| Do not like to share<br>views of the<br>beneficiaries | Х            | $\sqrt{\sqrt{1}}$ | $\checkmark$         | $\checkmark$        | $\checkmark$      | $\checkmark$      |
| Lacks ability to mix<br>with common<br>people         | Х            | $\checkmark$      | Х                    | $\checkmark$        | Х                 | Х                 |
| Less capacity to<br>understand local<br>problem       | $\checkmark$ | $\sqrt{\sqrt{1}}$ | $\checkmark$         | $\sqrt{}$           | $\checkmark$      | $\sqrt{\sqrt{1}}$ |
| Lack of facility to handle problem                    | $\checkmark$ | Х                 | Х                    | X                   | $\checkmark$      | Х                 |
| Face with difficulty in enforcing laws                | X            |                   | V                    |                     |                   | NA                |

## **B. OFFICIALS**

| attitude  | Actions / Programme   |
|---|---|
| Do not like to share<br>views of the<br>beneficiaries | Motivation and create opportunity to mix with beneficiary to share and understand |
| Lacks ability to mix with common people               | their views   |
| Less capacity to<br>understand local<br>problem       | Initiation of regular capacity enhancement programme                              |
| Lack of facility to handle problem                    | Increase of facilities to handle problems instantaneously                         |
| Face with difficulty in enforcing laws                | Enhancement of power to punish the law breakers                                   |

## **C. ENVIRONMENTAL GROUPS**

| Groups                      | Attitudes   | Action  |
|-----------------------------|---|---|
| City dwellers               |   | Community education   |
| Industrialists              | <ul> <li>Lack of concern for<br/>environment</li> <li>impassive behaviour</li> <li>Lack of resources</li> </ul> | Proper disposal of domestic & industrial wastes             |
| Rural community             |   | Establishment of monitoring mechanisms                      |
| Environmental<br>activities |   | Maintaining river flow for<br>environmental<br>requirements |
| CBO's, NGO's                |   | Protection of bio-diversity in the watershed area           |

# THANK YOU